

Tips for installing Dragon NaturallySpeaking 13 and setting up user profile

These instructions provide advice on:

1. Installing Dragon software
2. For those upgrading to Dragon 13 from V11 or 12 — how to transfer your Dragon customisations to version 13
3. Seeking assistance from Nuance technical support if required
4. Setting up a new user profile
5. Adjusting Dragon settings
6. Using Dragon software (basic information only) and where to go for more information

You will also find information on installing Dragon on the card that comes with the software, and at

<http://www.vivavocesrs.com/installation-and-setup.html>

Installing Dragon

The Dragon installation should launch automatically when you put the disc into the DVD drive.

If the installation does not launch automatically, Open Windows Explorer, double-click on DVD drive to open, then double-click on 'set up.exe'.

If your computer does not have a DVD drive, you can copy the contents of the installation disk onto a USB drive (do this on another computer), and install from the USB drive.

During the installation process you will be asked to check for updates. There are no updates yet for Dragon 13, so this is not necessary, however there's no harm in checking for updates.

Registration of software and access to Nuance technical support

You will be prompted to register your software. I recommend registration, as a copy of the serial number will be kept with your registration details. This will be useful if you lose your serial number. Registering your software will also enable access to nuance technical support.

If you have any problems creating a Nuance account/ID and registering your software, try this webpage (which is different from the page you will be directed to during the installation process):

http://nuance.custhelp.com/app/utils/login_form

If you experience problems installing Dragon please contact Nuance technical support in the first instance. If they are not able to help you can contact Viva Voce. You will be entitled to 90 days technical support from Nuance, from the purchase date.

To access Nuance technical support: log in using your Nuance account/ID then click *Ask a question*. You need to have registered your software first.

Note for those who have purchased Dragon with student discount

You will be prompted to advise the name of the tertiary institution, to confirm that you are eligible for the student discount.

Note for Dragon users upgrading from previous versions

Dragon 13 installs on top of your current installation of version 11 or 12

If you have purchased Dragon with upgrade pricing, Dragon 13 needs to be installed on top of V 11 or 12. That is, you cannot install Dragon 13 purchased with upgrade pricing unless you already have version 11 or 12 installed on the machine.

It is no longer possible to verify that you are eligible for upgrade pricing by inserting the installation DVD of the previous version during the installation of the new version. For this reason it is important to keep installation DVDs for your previous Dragon versions — they will be required if you need to install Dragon 13 again and you don't already have V11 or 12 on the machine.

If installing Dragon 13 professional purchased with *upgrade* pricing, download the installation files from this link rather than using the installation DVD:

http://supportcontent.nuance.com/dns13test/Dragon_NaturallySpeaking13_PRO_T.exe

Note this is a large file, approximately 3 GB.

User profile

During the installation process, Dragon will ask if you want to upgrade your user profile. I recommend that you click yes, as this will be a quick way to get started with Dragon 13. However I recommend that you set up a new user profile in version 13 as soon as you have time to do this. Setting up a new user profile will ensure that you get the full benefit from improvements in the new version. I tried both migrating my user profile from version 12 and also setting up a new user profile in version 13 and found that the new user profile worked faster and more accurately.

It is possible to export your custom vocabulary and custom commands (macros) from the old version of Dragon and import these into your new user profile. For instructions see:

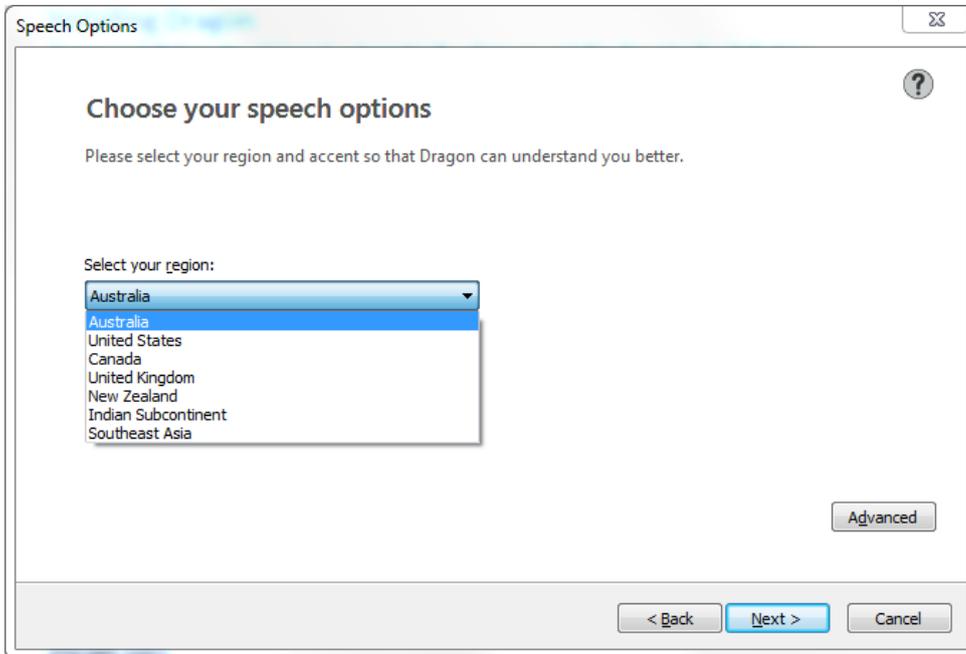
http://www.vivavocesrs.com/uploads/2/0/1/6/20169421/how_to_transfer_custom_vocabulary_and_commands_from_one_dragon_user_profile_to_another.pdf

Setting up your Dragon user profile

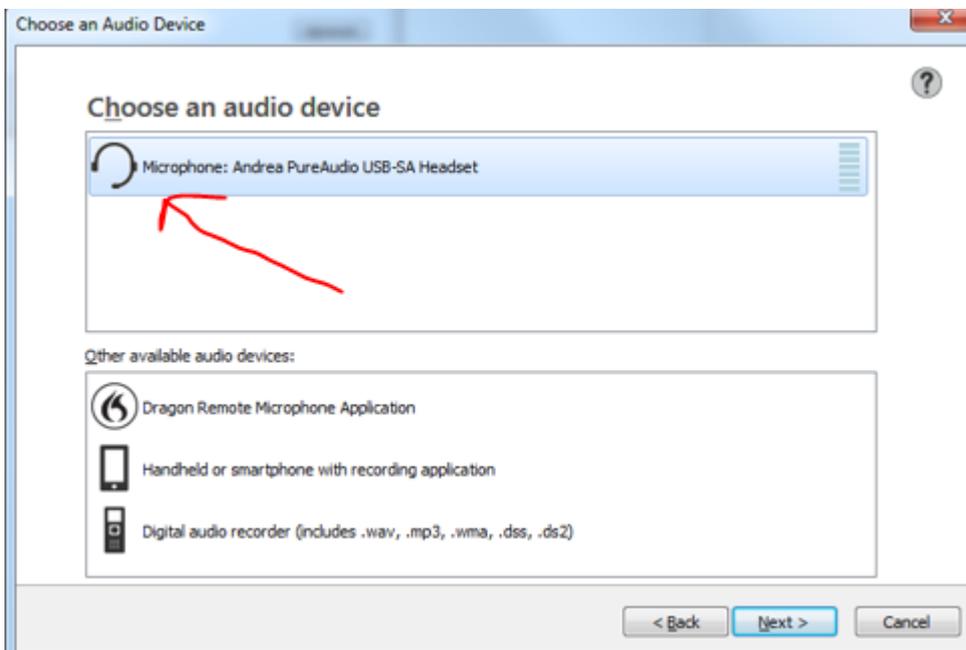
Plug your microphone in. USB microphones are recommended.

After installing the software you will be prompted to set up a new user profile. If the new user setup does not launch automatically, go to DragonBar> profile> New user profile.

Follow the prompts. Be sure to choose Australia under 'Choose your speech options' if that is your accent, otherwise choose the appropriate accent model.



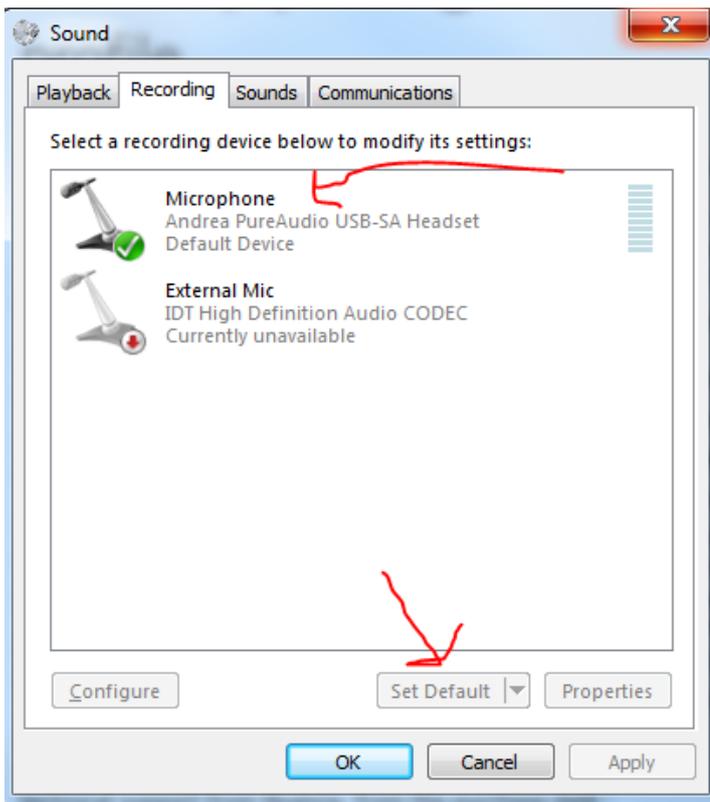
Hopefully the microphone you are using will appear under *Choose an audio device*.



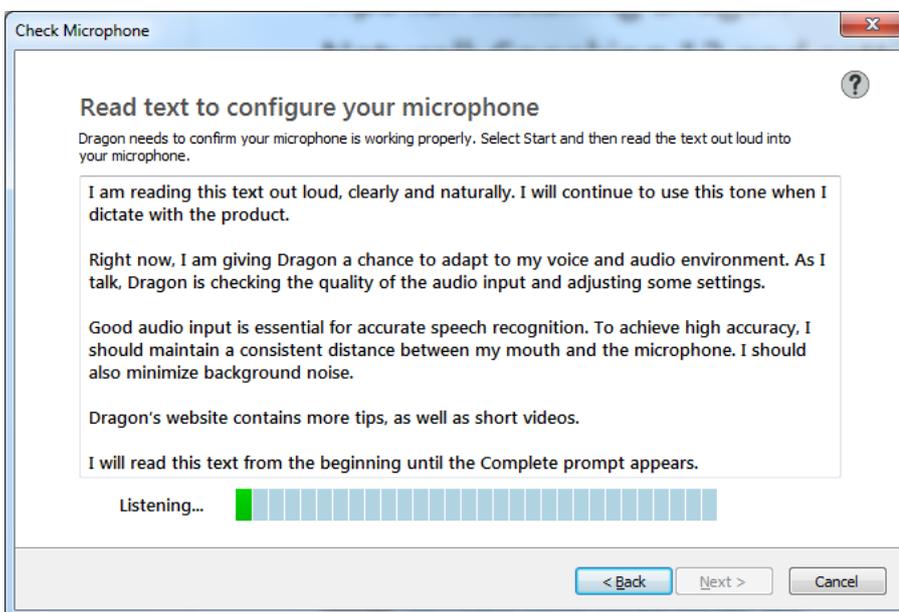
Troubleshooting microphone issues

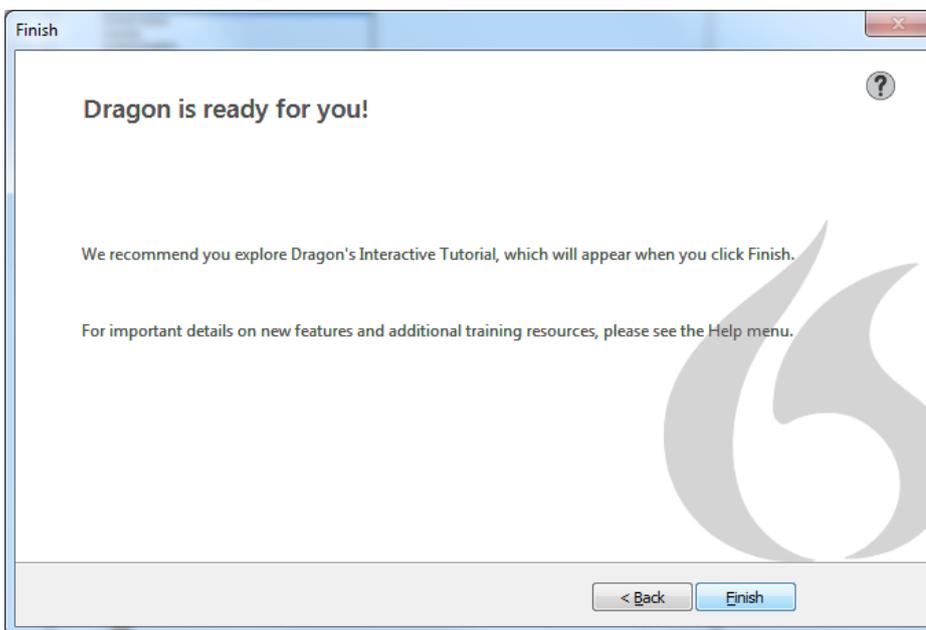
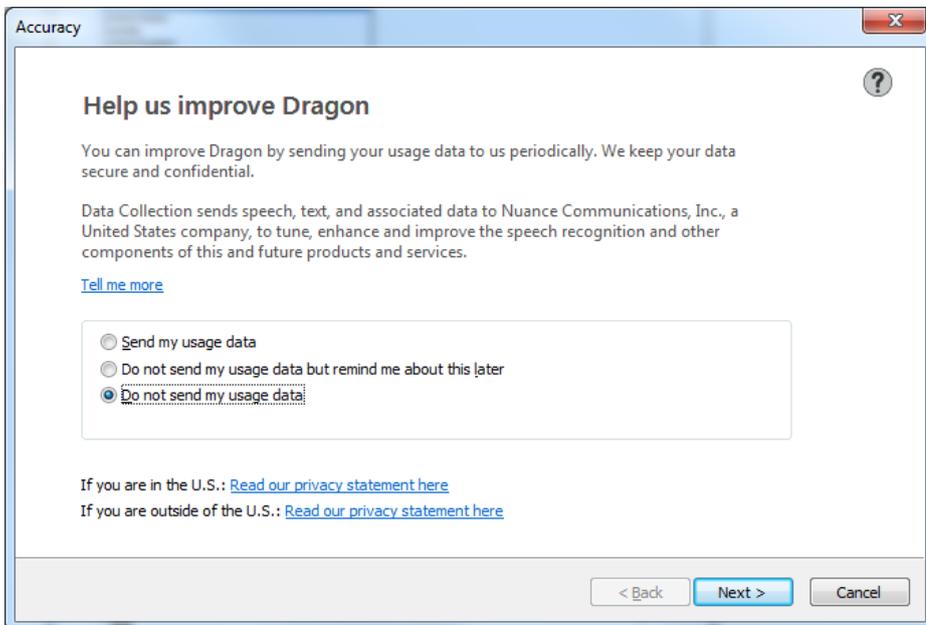
If your microphone does not appear, check whether your computer has connected with the microphone by going to Control Panel> hardware and Sound> sound> recording.

Your microphone should show as the default Recording device.



If your microphone has a mute button make sure that the mute button is switched off. The mute button on Andrea microphones will flash with a blue light if on. The mute needs to be off, so if the blue light is flashing turn the mute off.



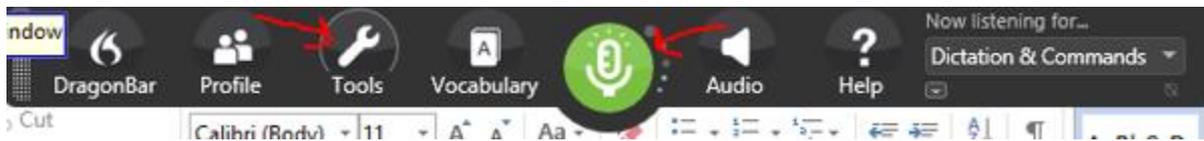


Those who have used previous versions of Dragon NaturallySpeaking will notice that the DragonBar has a new look:



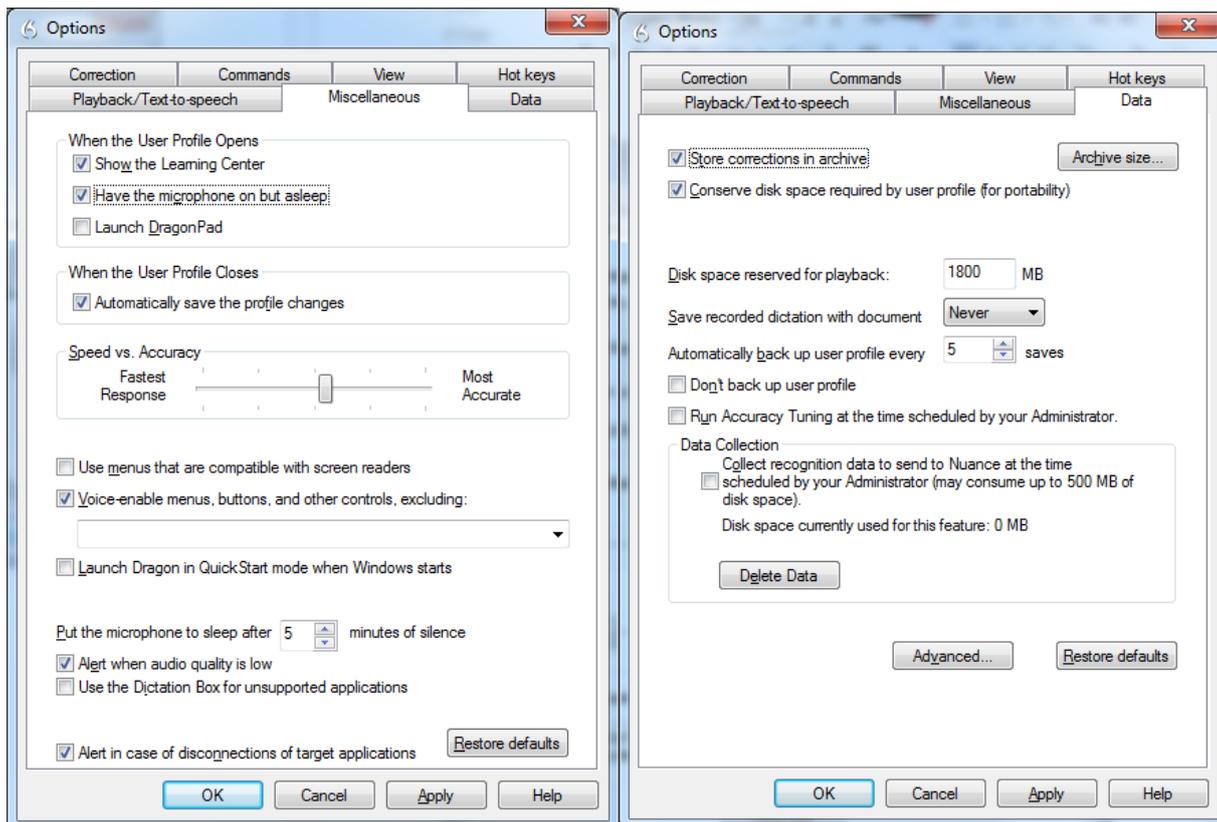
To expand the toolbar, click on the green microphone symbol.

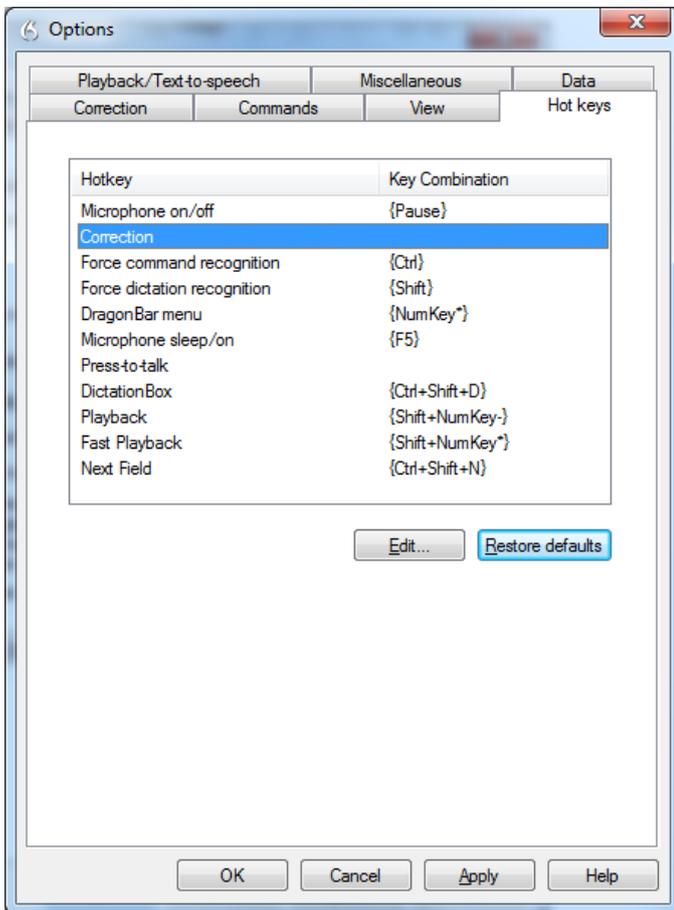
Click on the tools menu to adjust Dragon settings, following the recommended settings below.



Recommended settings for Dragon NaturallySpeaking 13

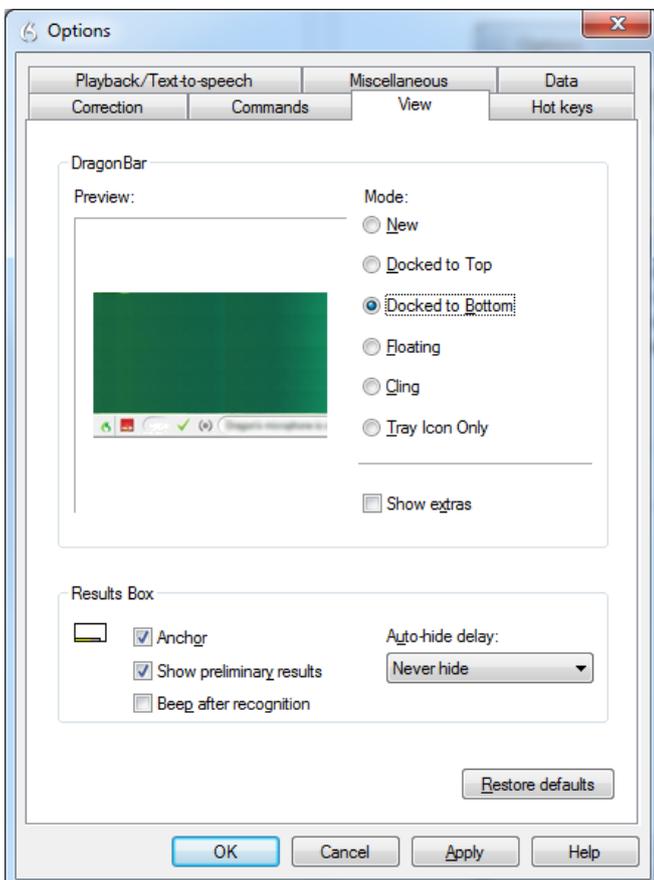
The settings up for Dragon NaturallySpeaking professional edition. Settings might look slightly different for Dragon premium edition.

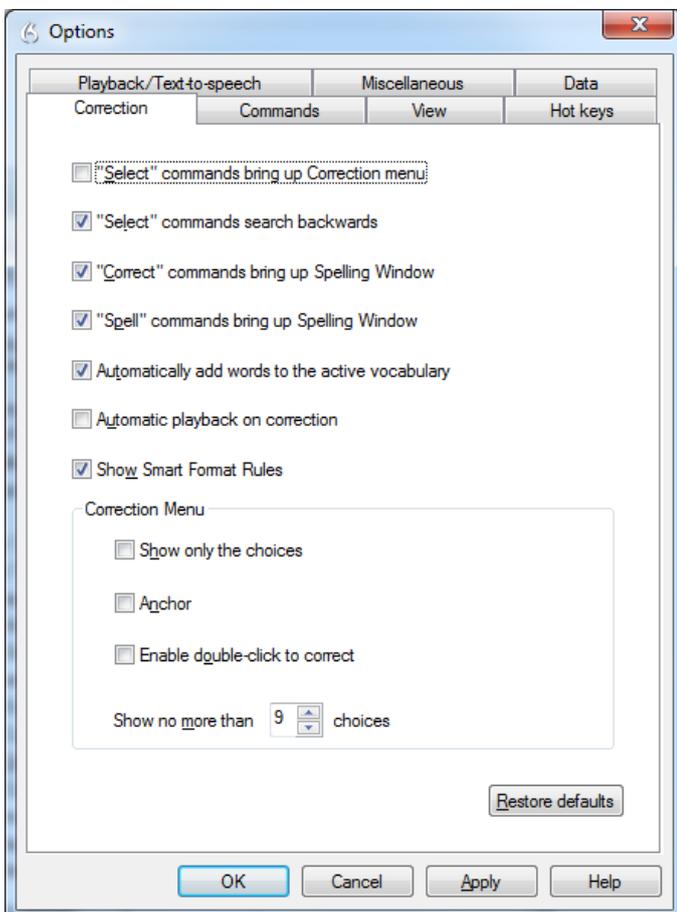
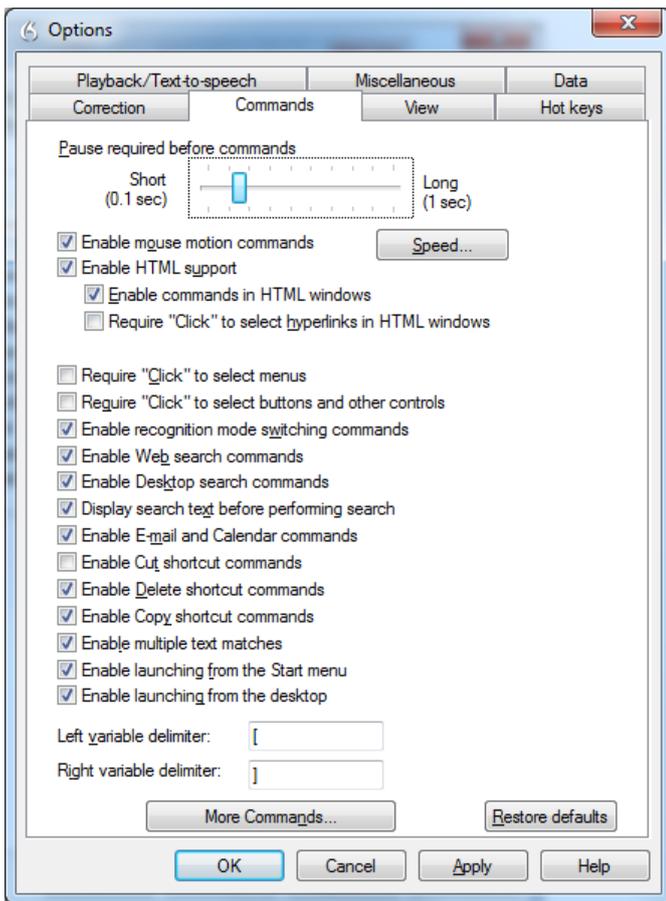


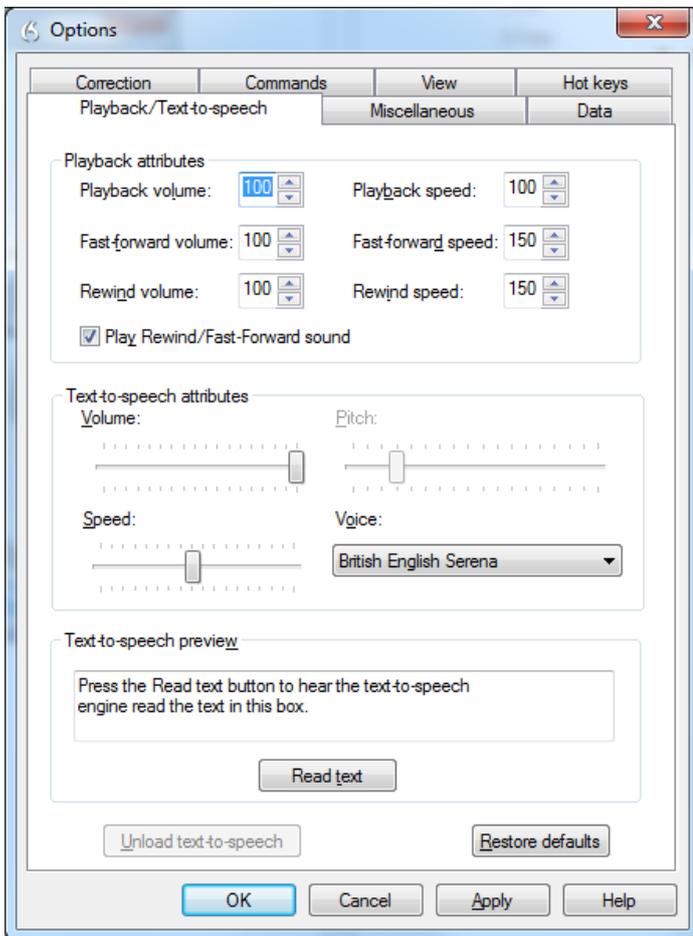


View Tab

If you would prefer the old style Dragon Toolbar, check *Docked to top* or *Docked to bottom*.







After adjusting settings, click Apply> OK

Additional training reading

After setting up your user profile and adjusting the settings you can start using Dragon.

As soon as you have time, I recommend that you do one training reading to optimise Dragon's recognition accuracy.

Go to DragonBar> audio> Read text to improve accuracy and follow the prompts (you will be offered a choice of readings). Do this when you have quite a bit of time to spare as some of the readings take a long time to get through, perhaps 45 to 50 minutes for the longer ones.

Using Dragon — Viva Voce tips for taming the Dragon

1. Set up your new user profile with the appropriate accent model (under *Choose your speech options* in the new user setup)
2. Understand that Dragon is not as good at interpreting speech as people are. To achieve a high level of recognition accuracy it is necessary to speak very clearly, as if reading the evening news, rather than in a conversational tone. Articulate each syllable and word more than you would in normal speech. Don't elongate words so they sound unnatural, and avoid running words together.
3. When voicing commands (as opposed to text), pause before and after, but not in the middle
4. To assist with remembering command names, keep a list of your frequently used commands handy
5. Edit the vocabulary (say "Edit Vocabulary"). Add your own words and phrases to the vocabulary, and delete any unwanted words that appear in your dictation. If you dictate a word that is not in the vocabulary, Dragon has no chance at all of recognising it.
6. Correct Recognition Errors (see the user guide for more details)
7. Use a computer with the fastest processor and the most RAM you can afford.
8. Adjust microphone settings regularly by saying "Check audio settings" and following the prompts. It's a good idea to do this at least once a week.
9. Use a high quality noise-cancelling USB headset microphone and be aware of correct positioning of the microphone at the corner of your mouth, 2 to 3 finger widths away from your face
10. Use Dragon in as quiet an environment as possible
11. Open Dragon first, before other applications
12. Close Dragon before shutting your computer down (say "Close NaturallySpeaking")
13. Get the most out of Dragon by understanding how it works. Read the Dragon 13 User Guide available at <http://www.nuance.com/support/dragon-naturallyspeaking/index.htm>
14. For more tips and information see <http://www.vivavocesrs.com/tips-for-using-dns.html>
15. Learn how to export a copy of your Dragon user profile for safe keeping, to guard against hard drive failure or to load on a new computer et cetera. For instructions see <http://www.vivavocesrs.com/technical-faqs.html>

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Viva Voce Speech Recognition Solutions

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