

# Microphones recommended for use with Dragon

Viva Voce no longer sells microphones, however we are happy to provide information which will help you to choose the most suitable microphone for use with Dragon.

You will get best results from Dragon by using a high-quality noise-cancelling headset microphone. This is especially important if using Dragon in a noisy environment. As Dragon users will often be wearing a headset for several hours a day, comfort is also an important factor to consider.

A *headset* microphone is recommended. It will produce a higher level of recognition accuracy by maintaining a consistent and optimal distance between the microphone and the speaker. If your head moves, the microphone moves with you.

By investing in a high-quality microphone you will be rewarded with a higher level of recognition accuracy and wearing comfort.

Although we do our best to recommend the best equipment for your needs, we recommend that you also ask questions of the retailer, to doublecheck that the product you intend to purchase is suitable. Where prices are mentioned, please use them as a guide only as prices might have changed.

## Microphone options/choices

- **Option 1** — these microphones will work with Dragon/PC but not with desktop phone. Some of these microphones will also work with mobile phones.
- **Option 2** — these microphones will work with both Dragon/PC and with business-type desktop phones (they don't work with home phones). If you need to use a headset with your phone as well as with Dragon, it can be convenient to use one headset for both purposes. Be sure to provide the retailer with details of your desktop phone to ensure you are provided with the appropriate tail cord (the tail cord connects the basestation to the desktop phone).

Within options one and two, you can choose between wireless and corded.

### Portability

For those who need to transport the microphone (for example between home and workplace, or to meeting rooms at work) portability will be a factor. The microphones detail below are rated according to portability.

### Is corded or wireless best?

It's important to note that wireless microphones do not offer any advantage in terms of performance. They do however offer some convenience by not having wires.

Generally speaking, wireless microphones do not perform as well with Dragon as corded microphones in terms of speed and reliability. They can also be subject to interference from other wireless devices in the vicinity. This does not mean that *all* corded mics will perform better than *all* wireless mics, but that a high-quality corded mic will outperform most wireless mics.

Some organisations will not allow wireless microphones for security reasons, so worth checking with your organisation on this.

## Wireless microphones and DECT technology

As Dragon requires a high-quality sound signal, wireless microphones using DECT technology will generally work better with Dragon than Bluetooth.

Microphones that use Bluetooth with a dongle will generally perform better with Dragon than Bluetooth without a dongle. Bluetooth without a dongle is more susceptible to interference from other wireless devices in the vicinity.

## Where to purchase microphones

Microphones detail below can be purchased from the following retailers

### MYITHUB

[www.myithub.com.au](http://www.myithub.com.au)

Tel 1300 769 640

E: [sales@myithub.com.au](mailto:sales@myithub.com.au)

### Simply headsets

[www.simplyheadsets.com.au](http://www.simplyheadsets.com.au)

Tel 1300 273 180

### Voice Recognition

<https://www.voicerecognition.com.au/>

### Headsets online


<https://www.headsetsonline.com.au/>

Option 1: Microphones that work with Dragon/PC but not with desktop phones

Option 1.1 (corded): Sennheiser impact SC 630 monaural (one earphone)

<https://www.myithub.com.au/sennheiser-sc-630-usb-ml-premium-monaural-headset/>

HEADSETS, CORDED, USB HEADSETS > EPOS | SENNHEISER IMPACT SC 630 USB ML MONAURAL HEADSET CERTIFIED FOR SKYPE



**EPOS | SENNHEISER IMPACT SC 630 USB ML Monaural Headset Certified For Skype**

SKU: 1000552

★★★★★ (There are no reviews yet.)

~~\$318.95~~ **\$213.30**(inc. of GST)

**openpay** Buy now, pay smarter. [Learn more](#)

**Klarna.** 4 interest-free payments of \$53.32. [Learn more](#)

**Connects to: PC and Soft Phone Via USB**

Premium wired headsets certified for Skype for Business. Built to withstand the rigors of the toughest contact center, office or Unified Communications (UC) environment. In-line call control for easy call management

- 1 + **ADD TO CART** **EPOS SENNHEISER**


Availability: **In stock**

f t in G+

Option 1.2 (corded): Sennheiser impact SC 660 binaural (2 earphones)

<https://www.myithub.com.au/sennheiser-sc-660-usb-ml-premium-binaural-headset/>

HEADSETS, CORDED, USB HEADSETS > EPOS | SENNHEISER IMPACT SC 660 USB ML BINAURAL HEADSET CERTIFIED FOR SKYPE



**EPOS | SENNHEISER IMPACT SC 660 USB ML Binaural Headset Certified for Skype**

SKU: 1000553

★★★★★ (There are no reviews yet.)

~~\$384.95~~ **\$257.42**(inc. of GST)

Or \$51.48 today and more time to pay with **openpay**

**Klarna.** 4 interest-free payments of \$64.35. [Learn more](#)

**Connects to: PC and Soft Phone Via USB**

Premium wired headsets certified for Skype for Business. Built to withstand the rigors of the toughest contact center, office or Unified Communications (UC) environment. In-line call control for easy call management

- 1 + **ADD TO CART** **EPOS SENNHEISER**

Availability: **In stock**

f t in G+

### Option 1.3 (corded): Andrea NC181 VM USB monaural headset microphone

- This microphone will work with Dragon/PC, but not with desktop phones
  - Test results: Recognition accuracy level in noisy environment: 97.6%
  - Price: around \$129.00 plus shipping (you will need to check price with retailer)
  - **Portability:** this is a reasonably portable microphone if you need to transport it
- Available from: [Voice Recognition \(homepage\)](#) [Voice Recognition Microphones](#)



### Option 1.4 (wireless): Sennheiser Impact SDW 5031

- This mic will work with Dragon/PC, but not with desktop phone.
- Weight of the headset is 100 g
- cost is \$435 plus shipping

Available from Simply Headsets :

<https://www.simplyheadsets.com.au/epos-sennheiser-impact-sdw-5031.html>

#### EPOS | Sennheiser IMPACT SDW 5031

The screenshot shows the product page for the Sennheiser Impact SDW 5031. On the left, there is a large image of the headset with a 'NEW PRODUCT' banner. Below it are smaller images showing the headset from different angles and a person using it. On the right, there is a shopping cart section with a '21% OFF' badge, a quantity selector set to '1', and an 'Add to Cart' button. Below the cart section, the price is listed as 'RRP: \$550' and 'SAVE: \$115', with the current price 'NOW: \$435.00 INC GST'. The availability is 'In stock in our NSW/QLD warehouse. 5 to 25 units.' The condition is 'NEW in box' and the warranty is '2 Year'. The page also mentions '100% Australian Stock and Local Support' and 'Sennheiser Authorised Partner'. A list of features includes: 'WORKS WITH - PC ONLY', 'Portable solution', 'MS Teams compatible', and '40m+ range'.


## Option 1.5 (wireless): Sennheiser Impact SDW 5011

- This mic will work with Dragon/PC, but not with desktop phone.
- Three different wearing styles, headband, earhook and neckband
- Cost is \$409 plus shipping
- the headset in this model is lighter than the model above (though might not be as sturdy?)

Available from Simply Headsets :

- <https://www.simplyheadsets.com.au/epos-sennheiser-impact-sdw-5011.html>

## EPOS | Sennheiser IMPACT SDW 5011



**NEW PRODUCT**

**26% OFF**

QTY: - 1 + **Add to Cart**

Or order via the phone on 1300 889 728

RRP: \$550 **SAVE: \$141**

**NOW: \$409.00 INC GST**

**Availability:** In stock in our NSW/QLD warehouse. 5 to 25 units.  
**Condition:** NEW in box  
**Warranty:** 2 Year  
100% Australian Stock and Local Support

**WORKS WITH - PC ONLY**

- Portable solution
- MS Teams compatible
- 40m+ range

Certified for Microsoft Teams

zoom Certified

SENNEHEISER AUTHORISED PARTNER

## Option 1.6 (wireless): Sennheiser Impact SDW 5034

- This mic will work with Dragon/PC, but not with desktop phone. Will also work with mobile phone.
- DECT technology
- **Portability:** a good choice if you need a portable microphone. It comes with a dongle, which means you can use the microphone away from the base station (as long as you have enough charge and don't need to charge the microphone on the base station)
- Available from MyIHub



### EPOS | SENNHEISER IMPACT SDW 5034 DECT Wireless Office headset with base station, for PC and mobile, with BT-D 800 dongle, monaural headset, bendable boom arm, certified for Skype for Business

SKU: 507009

☆☆☆☆☆ [Write a review](#)

**\$437.89** (inc. of GST)

Or \$87.58 today and more time to pay with **openpay** ⓘ

Super wideband audio, pioneering own-voice detection technology and a two-microphone noise-cancelling system provide superior and exceptional sound. Enhanced security features keep conversations confidential.

**Connects to: softphone/PC,mobile**



 ADD TO CART

**EPOS**  
SENNHEISER

Availability: **In stock**



For more information:


<https://www.myithub.com.au/sennheiser-sdw-5034-dect-wireless-office-headset-with-base-station-for-pc-and-mobile-with-btd-800-dongle-monaural-headset-bendable-boom-arm-certified-for-skype-for-business-2/>

Option 1.7: (wireless) Product code 504473

- This microphone is similar to option 1.2 above but is an earlier model (and won't work with mobile phones)
- This mic will work with Dragon/PC, but not with desktop phone, nor with mobile phones
- **Portability:** this mic can only be used within range of a largish basestation, so is not a good choice if you need a portable microphone
- DECT technology
- Available from Simply Headsets

EPOS | Sennheiser DW Pro 1 USB ML  
Wireless Headset (DW20USBML)

RRP: \$400



**NOW:**  
**\$314 INC GST**

Save: \$86

- ✓ WORKS WITH - PC
- ✓ ULTRA noise cancelling mic
- ✓ Skype for Business certified
- ✓ Headband style - mono

Staff Pick

## Option 1.8: Plantronics S8240/A Savi 3 in 1

<https://www.myithub.com.au/plantronics-s8240-a-savi-3in1-convertible-uc/>

- this microphone works with Dragon/PC and mobile phone
- can be used with or without the basestation. When used with the basestation it uses DECT technology (good for Dragon). When used away from the basestation, uses Bluetooth technology (Bluetooth *without* a dongle — not so good with Dragon)
- **Portability:** not a great choice if you need a portable microphone (if away from the basestation, uses Bluetooth technology which is not so good for Dragon)
- Available from MyITHub

🏠 > HEADSETS, WIRELESS(DECT), WIRELESS DESKPHONE,PC & MOBILE HEADSETS > PLANTRONICS S8240/A, SAVI 3 IN 1, CONVERTIBLE, UC WIRELESS DECT HEADSET SYSTEM



### Plantronics S8240/A, SAVI 3 IN 1, Convertible, UC Wireless DECT Headset System

SKU: **210979-04**

★★★★★ ( There are no reviews yet. )

~~\$647.70~~ **\$413.00** (inc. of GST)

Or \$82.60 today and more time to pay with **openpay** ⓘ

**Klarna.** 4 interest-free payments of \$103.25. [Learn more](#)

PLANTRONICS S8240/A, SAVI 3IN1, CONVERTIBLE, UC,



- 1 +

 **ADD TO CART**



 **Pay**

Availability: **In stock**



## Option 2: Microphones that will work with both Dragon/PC *and* desktop phone

### Option 2.1: Sennheiser Impact SDW 5035

- Similar to Option 2.2 below, but a later model
- Works with computer *and* business -type desktop phone
- DECT technology
- **Portability:** can only be used within range of the basestation, so is not a good choice if you need a portable microphone
- Available from MyIHub (be sure to provide details to the retailer of your desktop phone to ensure you are provided with the correct tail cord, which connects the basestation with the desktop phone)

HOME > HEADSETS, WIRELESS(DECT) > EPOS I SENNHEISER IMPACT SDW 5035 MONO DECT WIRELESS HEADSET FOR DESKPHONE, PC/SOFTPHONE



#### EPOS I SENNHEISER IMPACT SDW 5035 Mono DECT Wireless Headset for Deskphone, PC/Softphone

SKU: 506597

☆☆☆☆☆ [Write a review](#)

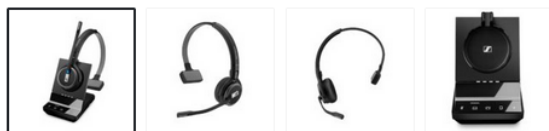
**\$415.76** (inc. of GST)

Or \$83.15 today and more time to pay with **openpay** ⓘ

Single-sided wireless DECT headset with dual connectivity to softphone/PC and desk phone. Super wideband audio, pioneering own-voice detection technology, and a two-microphone noise-cancelling system provide superior and exceptional sound. Enhanced security features keep conversations confidential.



**Connects to: Desk phone, PC/Softphone**

Availability: **Out of stock**



Option 2 .2 (wireless): Sennheiser DW pro 1 (product code 504461)

- The two microphones below will work with both Dragon and with business-type desktop phone (not with home phones). Similar to option 2.1 above, but an earlier model.
- difference between these two headsets is that the one on the right comes with a headset lifter (better ergonomically and also allows you to answer a phone call when you are away from your desktop phone)
- **Portability:** this mic can only be used within range of the basestation, so is not a good choice if you need a portable microphone
- DECT technology
- available from Simply Headsets (be sure to provide details to the retailer of your desktop phone to ensure you are provided with the correct tail cord, which connects the basestation with the desktop phone)

<p>EPOS   Sennheiser DW Pro 1 ML Wireless Headset (DW20ML) <span style="float: right;">RRP: \$500</span></p>  <p>OPTIMIZED FOR Microsoft® Lync™</p> <p><b>NOW:</b> <b>\$392 INC GST</b></p> <p>Save: \$108</p> <ul style="list-style-type: none"><li>✓ WORKS WITH Desk Phone + PC</li><li>✓ Skype for Business certified</li><li>✓ ULTRA noise cancelling mic</li><li>✓ 12 hour talk time</li></ul> <p>Customer rating: 4.7 (1) <span style="float: right;">Works With My Phone? Compare</span></p> <p>★★★★★</p> <p>+ More Info <span style="margin-left: 20px;">Add to Cart</span></p>	<p>EPOS   Sennheiser DW Pro 1 ML DW20ML With HSL10 II Lifter</p>  <p><b>NOW:</b> <b>\$481 INC GST</b></p> <ul style="list-style-type: none"><li>✓ WORKS WITH - Desk phone + PC</li><li>✓ Lifter incl. for remote answer</li><li>✓ MS Teams Compatible</li><li>✓ ULTRA noise cancelling mic</li></ul> <p style="text-align: right; color: white; background-color: blue; padding: 5px; transform: rotate(-45deg);">Staff Pick</p> <p>★★★★★ <span style="float: right;">Compare</span></p> <p>+ More Info <span style="margin-left: 20px;">Add to Cart</span></p>
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Option 2 .3 (corded): Polaris SoundShield 4G with SoundPro monaural noise-cancelling headset



- Model 810N comes with the SoundPro headset SW10N (monaural i.e. one earphone); 820N comes with the same headset but in binaural (two earphones)
- This microphone works with both Dragon *and* business-type desktop phone (it does not work with home phones).
- Can switch between Dragon and business-type desktop phone by pressing the touchscreen.
- Recognition accuracy level in noisy environment: 98.7%
- Over-the-head wearing style
- **Portability:** this mic is corded and is attached to a largish basestation, so is not a good choice if you need a portable microphone
- Warranty 5 years

Price: around \$550.00 for the monaural version, \$570 for binaural plus shipping

**Available from:** <https://www.polaris.com.au/headsets/corded-headsets/>

This mic can be purchased from the Polaris online shop however we recommend that you contact Polaris first by on 1800 626 505 or [email](#) to ensure that you are provided with the appropriate tail cord for your desktop phone. You will need to provide make and model details of the desktop phone.

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## Option 2.4 (wireless): Polaris HD Wireless

- This microphone works with both Dragon *and* business-type desktop phone (it does not work with home phones).
- Can switch between Dragon and business-type desktop phone by pressing the touchscreen.
- Recognition accuracy level in noisy environment: 97.6%
- 2 wearing styles including over the head and ear-hook
- Warranty 3 years
- [Click here for product information](#)
- Price: around \$360.00 plus shipping
- **Available from:** [Polaris online shop](#); Headsets online
- This mic can be purchased from the Polaris online shop however we recommend that you contact Polaris first by on 1800 626 505 or [email](#) to ensure that you are provided with the appropriate tail cord for your desktop phone. You will need to provide make and model details of the desktop phone.

